



NSW Service for the Treatment
and Rehabilitation of Torture
and Trauma Survivors

STARTTS VACANCY

Child and Adolescent Neurofeedback Specialist Counsellor #1121

Do you want to work in one of Australia's leading organisations providing treatment and rehabilitation to torture and trauma survivors; that's quality focused, diverse & committed to making a difference in the lives of vulnerable people in communities.

Come & join us!

THE ORGANISATION

"STARTTS is a not-for-profit Affiliated Health Organisation focused on providing a broad range of services to refugees in NSW. The focus of STARTTS approach is on building capacity and empowering people and communities to take control over their own lives, using a strengths-based approach and building on individual, family, community and cultural strengths."

THE ROLE

The main role of a Child and Adolescent Neurofeedback Specialist Counsellor is to provide assessment, counselling and neurofeedback therapy to children and adolescents from refugee backgrounds who are survivors of trauma. Using innovative techniques such as Neurofeedback, Safe and Sound Protocol (SSP), and Heart Rate Variability (HRV) this role will assist in alleviating the effects of trauma, fostering resilience, and promoting emotional and psychological healing in a supportive and culturally sensitive environment.

This role would also include liaising with schools, teachers, counsellors and other relevant professionals, while using STARTTS systemic approach in working with children and adolescents and their families. This role is also expected to participate in research and other relevant projects and to provide internal and external trainings related to neurofeedback, Safe and Sound Protocol (SSP) and Heart Rate Variability (HRV) and biofeedback.

PERKS & BENEFITS

- Employment with attractive leave entitlements including 14 weeks paid parental leave, 4 weeks annual leave and paid Accrued Day Off (ADO) (full-time employees only) and other entitlements.
- Salary packaging options that reduce your taxable income and increase your take-home pay.
- Great education opportunities through our Training department.
- Access to our Employee Assistance Program (EAP) for staff and family members.
- Discounted gym memberships with a Fitness Passport.
- Flexible hybrid work.

Position No: 1121

Closing date: Friday, 9 May 2025

Enquiries: Sejla Murdoch; Senior Neurofeedback Team Leader (02) 9646 6700

Work Type: Full-time; 38 hours per week Contract up to 30 June 2026 (continuation subject to ongoing funding)

Location: Fairfield

Salary: Health Education Officer or other relevant classification based on qualifications, experience, and requirements of the role. A generous salary packaging scheme is also offered

Vaccination Requirement: Category A



STARTTS VACANCY

ESSENTIAL REQUIREMENTS

1. Relevant qualifications and current and full registration with AHPRA or other relevant Peak Body and eligibility for Medicare Provider number.
2. Understanding of refugee issues, and the effects of torture and trauma on children and adolescents, their families and communities.
3. Understanding the complexities of intergenerational trauma and its impact on children and adolescents.
4. Demonstrated skills and experience in providing assessment and therapy to children and adolescents.
5. Demonstrated experience and ability to advocate cooperate and liaise with school personnel including counsellors, teachers and parents.
6. Training and experience in Neurofeedback therapy or readiness to undertake further training and develop skills in Neurofeedback.
7. Demonstrated interest in applied neuroscience and/or use of neuromodulation techniques in working with children and adolescents.
8. Excellent oral, written, interpersonal communication skills and proficiency in the use of Microsoft Office and demonstrated ability to build and maintain effective working relationships, including proven ability to work independently and as part of a multidisciplinary team within a multicultural environment and act with diplomacy and discretion when dealing with sensitive and confidential issues.

DESIRABLE CRITERIA

1. BCIA Neurofeedback certification achieved, or in progress.
2. Current NSW Driver's Licence.

*This position is considered child-related employment and will require a Working with Children Background Check and a National Police Check.

VACCINATION REQUIREMENTS

This role is a **Category A role. It is mandatory for **Category A** workers to meet and maintain the vaccination criteria (as per the current NSW Health and STARTTS policies).*

*Vaccination and/or assessment is required for **Category A** workers for the following transmissible diseases – measles, mumps, rubella, hepatitis B, varicella (chickenpox), diphtheria, tetanus, pertussis (whooping cough), influenza and tuberculosis.*

COVID19 vaccination is strongly recommended, but not a requirement for employment.

If successful you must provide evidence of vaccination and/or assessment.

Should you not be able to comply with vaccination requirements before your commencement date, the offer of employment may be withdrawn.

If you have a medical reason for why you cannot be vaccinated, a medical contraindication evidence will be required.



NSW Service for the Treatment
and Rehabilitation of Torture
and Trauma Survivors

STARTTS VACANCY

HOW TO APPLY

To be considered for this position, please ensure you address the selection criteria as thoroughly as possible.

1. Complete a <https://www.startts.org.au/jobs/employment-application-form/>
2. Write a **Statement Against the above Essential Requirements** outlining how you meet the selection criteria (see the guide "[How to apply for a job at STARTTS](#)")
3. Submit an up-to-date **Curriculum Vitae (CV)**
4. Provide copies of relevant Qualifications if applicable (overseas qualification must be assessed by an appropriate Australian body to be considered)
5. Statements of Service from previous relevant roles (if applicable, please ask us for a sample)
6. A cover letter is optional.
7. Email your application and supporting documents to: STTS-Jobs@health.nsw.gov.au

NB: Depending on the role, if appointed, you may need a current 'NSW Working With Children Check' clearance, follow this link for information on how to apply of your check: <https://ocg.nsw.gov.au/working-children-check/applicant>