



NSW Service for the Treatment
and Rehabilitation of Torture
and Trauma Survivors

STARTTS VACANCY

Community Living Support Refugee (CLSR) Case Manager #1146-1

Do you want to work in one of Australia's leading organisations providing treatment and rehabilitation to torture and trauma survivors; that's quality focused, diverse & committed to making a difference in the lives of vulnerable people in communities.

Come & join us!

THE ORGANISATION

"STARTTS is a not-for-profit Affiliated Health Organisation focused on providing a broad range of services to refugees in NSW. The focus of STARTTS approach is on building capacity and empowering people and communities to take control over their own lives, using a strengths-based approach and building on individual, family, community and cultural strengths."

THE ROLE

CLSR Case Managers will be expected to deliver intensive psychosocial supports for mental health including development of holistic, integrated support plans and provision of support coordination; psychosocial interventions to promote behavior modification; coordination of assistance with daily living skills; support for engagement with social and health service systems; support with access to employment and training and community integration. CLSR Case Managers will support the work of casual Bi-cultural Assistant Support Workers.

PERKS & BENEFITS

- Employment with attractive leave entitlements including 14 weeks paid parental leave, 4 weeks annual leave and paid Accrued Day Off (ADO) (full-time employees only) and other entitlements.
- Salary packaging options that reduce your taxable income and increase your take-home pay.
- Great education opportunities through our Training department.
- Access to our Employee Assistance Program (EAP) for staff and family members.
- Discounted gym memberships with a Fitness Passport.
- Flexible hybrid work.

Position No: 1146-1

Closing date: Friday January 24, 2024

Enquiries: Catherine Kelly on (02) 9646 6700

Work Type: Part-time up to 32 hours per week and contract up to 30 June 2027 (continuation subject to ongoing funding)

Location: Metropolitan Offices

Salary: Health Education Officer, or other relevant classification based on qualifications, experience, and requirements of the role. A generous salary packaging scheme is also offered.

Vaccination Requirement: Category A



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ESSENTIAL REQUIREMENTS

1. Qualifications in Mental Health, Social Work, Social Welfare or other relevant social science or behavioural disciplines.
2. Demonstrated understanding of mental health issues affecting refugees and asylum seekers and the effects of torture on individuals, young people, families, and communities.
3. Knowledge of the cultures and health needs of refugee communities in Sydney Metropolitan areas.
4. Demonstrated extensive experience in casework and case management and the ability to liaise/advocate on behalf of clients to multiple stakeholders.
5. Demonstrated knowledge and an ability to engage with the NSW Health and Social Services sector.
6. Experience in planning, facilitating, and evaluating living-skills based group programs.
7. Effective oral, written & interpersonal communication skills and proficiency in the use of Microsoft Office.
8. Ability to work independently and as part of a multidisciplinary team within a multicultural environment.

DESIRABLE CRITERIA

1. Knowledge of the Mental Health Act, and other legislative and sector requirements.
2. Bi-lingual in relevant language.
3. Lived experience relevant to the role.

*This position is considered child-related employment and will require a Working with Children Background Check and a National Police Check.

VACCINATION REQUIREMENTS

***This role is a Category A role.** It is mandatory for **Category A** workers to meet and maintain the vaccination criteria (as per the current NSW Health and STARTTS policies).

Vaccination and/or assessment is required for **Category A** workers for the following transmissible diseases – measles, mumps, rubella, hepatitis B, varicella (chickenpox), diphtheria, tetanus, pertussis (whooping cough), influenza and tuberculosis.

COVID19 vaccination is strongly recommended, but not a requirement for employment.

If successful you must provide evidence of vaccination and/or assessment.

Should you not be able to comply with vaccination requirements before your commencement date, the offer of employment may be withdrawn.

If you have a medical reason for why you cannot be vaccinated, a medical contraindication evidence will be required.



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HOW TO APPLY

To be considered for this position, please ensure you address the selection criteria as thoroughly as possible.

1. Complete a <https://www.startts.org.au/jobs/employment-application-form/>
2. Write a **Statement Against the above Essential Requirements** outlining how you meet the selection criteria (see the guide "[How to apply for a job at STARTTS](#)")
3. Submit an up-to-date **Curriculum Vitae (CV)**
4. Provide copies of relevant Qualifications if applicable (overseas qualification must be assessed by an appropriate Australian body to be considered)
5. Statements of Service from previous relevant roles (if applicable, please ask us for a sample)
6. A cover letter is optional.
7. Email your application and supporting documents to: STTS-Jobs@health.nsw.gov.au

NB: Depending on the role, if appointed, you may need a current 'NSW Working With Children Check' clearance, follow this link for information on how to apply of your check: <https://ocg.nsw.gov.au/working-children-check/applicant>