



## VACANCY

# Direct Services Regional Outreach Counsellor/Project Officer - Wollongong

Do you want to work in one of Australia's leading organisations providing treatment and rehabilitation to torture and trauma survivors; that's quality focused, diverse & committed to making a difference in the lives of vulnerable people in communities?

Come & join us!

### The Organisation

"STARTTS is a not-for-profit Affiliated Health Organisation focused on providing a broad range of services to refugees in NSW. The focus of STARTTS approach is on building capacity and empowering people and communities to take control over their own lives, using a strengths-based approach and building on individual, family, community and cultural strengths."

### The Role

This position forms part of STARTTS Direct Service programme and will service both those clients who have entered Australia recently and have settled under the Humanitarian Settlement Strategy (HSS) and those who have resided longer. The position is to provide a comprehensive assessment, referral and counselling service to Refugee and Special Humanitarian Program entrants living in the Illawarra/Shoalhaven region of NSW. The Direct Services programme offers a holistic range of services including short to medium term culturally appropriate counselling, group work and community development.

**Position No:** 1074

**Closing date:** Tuesday 4 October 2022

**Enquiries:** Mark Davis on 02 9646 6700

**Work Type:** Full-time; 38 hours per week. Contract up to 30 June 2024. (Continuation subject to ongoing funding)

**Location:** Wollongong NSW

**Salary:** Health Education Officer, or other relevant classification based on qualifications, experience and requirements of the role under the NSW Health Awards. A generous salary packaging scheme is also offered to reduce the taxable income and increase the take home pay.

### Skills and Qualifications Required

#### **Essential:**

1. Tertiary qualifications in health, counselling, behavioural or social sciences.
2. Demonstrated assessment and counselling experience in a cross-cultural context.
3. Demonstrated understanding of the issues affecting refugees in particular resettlement issues, and the effects of torture on individuals, young people, families, and communities.
4. Relevant group work and training skills.
5. Excellent oral, written and interpersonal communication skills and proficiency in the use of Microsoft Office.
6. Knowledge of the cultures and health needs of refugee communities in Wollongong NSW.
7. Knowledge and experience in community development, community liaison and advocacy.
8. Ability to work independently and as part of a multidisciplinary team within a multicultural environment.
9. Current NSW Driver's Licence.



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### Desirable:

1. Experience in working with children and adolescents in a clinical setting.
2. Knowledge of local communities in Wollongong NSW and available services.

\*This position is considered child-related employment and will require a Working with Children Background Check and a National Police Check.

### COVID -19 REQUIREMENTS

\*In line with the Public Health Order, all STARTTS workers are considered Health Workers and are required to be vaccinated against COVID-19. In order to be eligible for consideration for employment with STARTTS, all recruits must provide evidence of vaccination against COVID-19, or alternatively provide a Medical Contraindication in the approved form which complies with the requirements of the Public Health Order, prior to appointment. Should you not be able to comply before your commencement date, the offer of employment may be withdrawn.

### HOW TO APPLY

To be considered for this position, please ensure you address the selection criteria as thoroughly as possible.

1. Complete a [STARTTS Application for Employment Form](#)
2. Write a **Statement Against the Selection Criteria** outlining how you meet the selection criteria (see the guide "[How to apply for a job at STARTTS](#)")
3. Submit an up-to-date **Curriculum Vitae (CV)**
4. Provide copies of relevant Qualifications if applicable (overseas qualification must be assessed by an appropriate Australian body to be considered)
5. Statements of Service from previous relevant roles (if applicable, please ask us for a sample)
6. A cover letter is optional.
7. Email your application and supporting documents to: [STTS-Jobs@health.nsw.gov.au](mailto:STTS-Jobs@health.nsw.gov.au)

**NB:** Depending on the role, if appointed, you may need a current 'NSW Working With Children Check' clearance, follow this link for information on how to apply of your check: <https://www.kidsguardian.nsw.gov.au/child-safe-organisations/working-with-children-check/paid-workers>